



Dear Valued Customer,

To prepare for Foley's new ERP system go-live, some of our systems and processes will need to be paused.

Parts.Cat.Com (PCC) will be temporarily unavailable February 7, 2023 at 5:00pm until 8:00am on February 21, 2023.

Recommended action to reduce disruptions during this time:

- Place all online orders before February 7, 2023
- During the PCC blackout time, our Parts Department will be available in-person or via phone for customer/emergency orders. If calling or visiting to place an order during this time, please have the following ready:
 - Customer Account #
 - Delivery Method (shipping, drop box, will call location)
 - Need-by Date

Returns: Foley will not be able to receive Core Returns or Parts returns from January 31, 2023 at 5:00pm until 8:00am February 23, 2023

Recommended action to reduce disruptions during this time:

- Please bring in Core returns and Parts returns before January 31, or hold them until February 23, 2023
- Additionally, no orders will be accepted during the weekend of February 18 & 19. Please ensure your parts orders are placed by EOB Friday, 17th.

Please note from February 14th - February 21st, 2023, Foley will transition to a new ERP system. Potentially, we may see delays in accessing information and disrupt our goal of Excellence in customer service. We thank you in advance for your cooperation and patience as we implement this substantial system upgrade.

Visit www.foleyinc.com/change to view all customer communications

Piscataway Parts - +1(732) 885-3090
Bensalem Parts - +1(215) 245-2777

If you need further assistance, or have any additional questions, contact: info@foleyinc.com or please speak with your local branch personnel or sales representative.



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