

Customer Value Agreements (CVA)

A Customer Value Agreement, referred to as a CVA, is an agreement between you and Foley Power Systems. A CVA is designed to lower your costs with regular preventive maintenance of your equipment.



FLEXIBLE TO FIT YOUR NEEDS

As with all Customer Value Agreements, it is highly flexible. It is designed to fit your business needs, your equipment and your applications.

FIXED COSTS FOR YOUR BUDGET

These services are offered at a fixed cost per year, per month or per visit, so you can plan your costs and manage your business more effectively.

ALWAYS THE BEST PRODUCTS AND SERVICES

An important benefit of our CVA is the exclusive use of quality parts and maintenance products. Our expert technicians can provide preventive maintenance services for most equipment makes and models. Combined, that is your guarantee of quality, performance and value in all of your equipment needs.

NO-HASSLE EPA COMPLIANCE

Used oil, filters and other hazardous fluids must be disposed of in compliance with strict federal laws. When we perform your maintenance, we'll take care of everything, including the paperwork. That's one less worry and one more way a CVA improves your equipment management, saving you time and money.

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Levels of Service

Level 1 Service • Comprehensive Inspection

Visual Walk Around

- Visual inspection of entire generator set
- Operational inspection of control panel functions
- Inspect for leaks
- Inspect all lights and fuses

Cooling System

- Inspect coolant level
- Inspect aftercooler circuit coolant (if applicable)
- Check specific gravity of coolant
- Take S.O.S coolant sample and send to lab for analysis
- Inspect Radiator condition (exterior)
- Inspect Jacket Water Heater for proper operation
- Inspect Jacket Water Heater Hoses
- Inspect Coolant Hoses for cracks, leaks, pliability, support
- Inspect all belts for wear and proper tension
- Document water temperature when running

Lubrication System

- Inspect engine oil level and top off when needed
- Take S.O.S oil sample and send to lab for analysis
- Document oil pressure when running

Starting System

- Inspect battery, terminals, connections & cables
- Perform battery load test
- Inspect battery charger operation & circuit breaker
- Inspect battery electrolyte level & test specific gravity (if applicable)
- Verify battery cell voltage (if applicable)

Fuel System

- Inspect fuel lines for cracks, leaks, pliability, support
- Inspect day tank condition (exterior inspection)
- Inspect base tank condition (exterior inspection)
- Document fuel pressure when running

Air Intake System

- Inspect turbocharger / exterior housing
- Inspect air filter condition
- Inspect intake louvers for proper operation

Governor

- Inspect governor components & speed control

Exhaust System

- Inspect exhaust silencer (where possible), flexible connections and exhaust piping
- Visually inspect exhaust outlet for excessive smoking
- Inspect crankcase breather filters

AC Power Generator

- Visual inspection of electrical connections on regulator and generator
- Verify proper operation of voltage regulator
- Grease generator bearing if necessary

Documentation

- CVA **Inspection Report** will be completed and given to the customer after each visit
- Quotes for repairs will be provided to customer by Foley Power Systems

Level 2 Service • Comprehensive Inspection Including Engine Oil & Filter Replacement

- All tasks listed in **Level 1** inspection (above)
- Replacement of engine oil & engine oil filters
- Replacement of fuel filters
- Dispose of all used fluids & used filters in compliance with E.P.A standards

Level 3 Service • Level 1 or 2 Service with Additional Services

- Building load testing
- Load bank testing
- Inspection / PM of Automatic Transfer Switches
- Air filter replacement
- Additional customer requests

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