

FOLEY RENTS



T H E Rental S T O R E.

Foley, Incorporated is updating our organization's operating and financial software to a solution created for heavy equipment dealers called NAXT 365. To prepare this system Go-Live, some of our systems and processes will need to be paused. Our Go-live date with this system, NAXT 365, is February 21st, 2023. This email is regarding your Cat Rental Store (CRS)/ Foley Rents portal access.

PRE-GO-LIVE

- From Feb 14th to Feb 22nd the information in CRS.COM will be static.
- Agreements and invoices will be viewable, but no updates will be seen.
- You will still be able to request equipment, call equipment off rent, and request service through the portal.
- All invoices can be viewed via the link for [Billtrust™](#), Foley's online bill pay and document viewing provider, in [CRS.COM](#).
- All historical requests made in CRS (call offs, service calls, and PO numbers) will not be available.

POST GO-LIVE

- On Feb 23rd contracts from New System (NAXT) will be displayed. You can use CRS as normal.
- Only invoices created after February 15th will be displayed.
- Invoice information created before February 14th will only be available in Billtrust.
- After February 15th, Invoice and Agreement PDF Copies will not be available for download until a future date. Billtrust will have Invoice PDF copies. You will have to contact Foley for copies of Agreements.

Please note from February 14th - February 21st, 2023, Foley will transition to a new ERP system. Potentially, we may see delays in accessing information and disrupt our goal of Excellence in customer service. We thank you in advance for your cooperation and patience as we implement this substantial system upgrade.