

NEW OR USED EQUIPMENT

FOLEY

PREVENTATIVE MAINTENANCE.

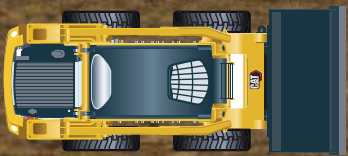
Two Options Available to Meet Your Needs That Include Services Commitment.

CVA Kits

- S•O•SSM Samples**
- Cat[®] Connect
- Genuine Cat[®]
- Cat Filters
- Cat Fluids
- Parts Availability for Maintenance Items

CVA with Certified Labor

- S•O•SSM Samples**
- Cat[®] Connect
- Genuine Cat[®]
- Cat Filters
- Cat Fluids
- Parts Availability for Maintenance Items and Common Repair Items
- Cat[®] Certified Technicians
- Condition Monitoring Analyst
- Grease at Maintenance Services
- Service Response Guarantee



500
HOURS



1,000
HOURS



1,500
HOURS



2,000
HOURS

SERVICES COMMITMENT: PARTS AVAILABILITY & SERVICE RESPONSE

1 PARTS AVAILABILITY

All CVAs



**Maintenance
Parts
as soon as
NEXT DAY**

CVAs with
Dealer Labor



**Common Repair
Parts
as soon as
SECOND DAY**

OR



You'll receive Cat Credits up to \$1,000*

2 SERVICE RESPONSE

CVAs with Dealer Labor



Same Day Confirmation Scheduled Service **



Technician on Site as Soon as Second Day **



Diagnostics Before Arrival



Timely Progress Updates

* Customers receive a Cat Credits for the invoiced amount of the missed parts up to \$1,000. Note: Parts covered under EPP, Warranty, Goodwill, etc. receive no additional credit. Valid with participating Cat dealers. Offer may vary.

** As / From Initial Customer Contact

SOS Sampling Benefits

- > Early Detection of Potential Problems
- > Reduced Maintenance Costs
- > Reduced DOWNTIME
- > 24 Hour Turnaround Results

Connectivity Benefits

- > Hours used to Identify PM Scheduling
- > Location Identification
- > Diagnostics

Labor Benefits

- > CAT Certified Maintained – Improve resale value through CAT Technician On-Time Maintenance***
- > Condition Monitoring Analyst to stay on top of Your Machines Health-Reviewing SOS Sampling, Fault Codes and Inspections
- > Connectivity - Proactive scheduling within 100 hours of Service Due
- > CAT Certified Technician performing walk around visual inspections
- > CAT Software Version Updates When Required-Improve Performance, Efficiency and Safety

Risk Free Benefits

- > No Parts Increases During Agreement
- > Certified Technician with 1-year Parts and Labor Guarantee
- > No Obligation / Cancel Agreement at Anytime

Services Commitment

- > Maintenance and Common Repair Parts available within 2 Days or You Get Upwards of \$1000!
- > Priority Appointment Scheduling
- > 2nd Day Technician Response Time

Services Commitment: Equipment and Parts Included Construction Industries

What equipment is covered?

Almost every construction product is covered by the Cat Services Commitment – available exclusively with a CVA.

Mini Excavators	Wheel Loaders (up to 990)	Backhoe Loaders	Paving Equipment & Compactors	Track Type Loaders
Wheel Track Scrapers	Wheeled Excavators	Dozers (Small & Medium)	Telehandlers	Motor Graders (up to 140)
Wheel Dozers (up to 834)	Off-Highway Trucks (up to 775)	Hydraulic Excavators	Multi-Terrain Loaders	Skid Steers
Pipelayers	Articulated Trucks	Compact Loaders	Landfill Compactors	Soil Compactors

Which parts are included?

Maintenance (filters, seals, and gaskets) and **Common Repair Parts** including >100K parts that customers typically need to get their equipment back up and running.

- > It excludes inventory and bulk orders and parts such as track groups and assemblies, blocks and piston packs, non-mechanical brackets and fenders.